

# spectralink

### SAFE Service Package

Spectralink SAFE protects mobile workers on the job. Available on select models of our DECT and Wi-Fi phones, Spectralink SAFE integrates into existing mobile communications infrastructure and 3rd party alarm server solutions to detect situations where a worker may be in danger or need assistance.

#### Any chain is only as good as its weakest link

Poor network design or performance can negatively impact the delivery of critical alerts, alarms or duress calls. And, in an emergency situation, getting a call for help is all that matters to your users. Failure is not an option. Spectralink SAFE protects its users by relying on a quality network designed with critical coverage and capacity in mind.

#### Let the experts from Spectralink help you

Spectralink's Professional Service organization has years of experience designing and deploying wireless networks to ensure optimum voice quality. Now you can trust our engineers to help you deploy Spectralink SAFE, too.

Spectralink SAFE Service Package covers all the important steps, from planning to implementation, including:

- · Planning & Solution Design
- Network Assessment & Site Survey
- · Installation, Configuration & Provisioning
- · Acceptance Testing

## Key Benefits of SAFE Service Package

- Develop custom staff safety solution design
- Leverage technical expertise to address network design, coverage or performance issues
- Minimize time to implement Spectralink SAFE
- Minimize deployment costs by using a team of Spectralink experts
- Maximize internal resources with a Spectralink Professional Service Project Manager

#### One size does not fit all

Our Professional Services staff will work with your team every step of the way. We are WLAN experts, call control professionals, RTLS masters and work with many 3rd party alarm and notification application partners. More importantly, we identify your emergency protocols and procedures required workflow and call flow settings, to customize the configuration of the handsets.

Where else can you find a single partner to handle it all for you? Who else offers all of these services in a single, easy to use package?

Whether you lack time or resources, or the skill set and experience to plan, install, configure and validate the successful implementation and functionality of Spectralink SAFE, our Professional Services team is here to help.