

Spok and Spectralink partner to empower mobile caregivers

Strategic alliance delivers integrated mobile solutions that enable hospitals to streamline workflows and deliver a positive patient experience.

March 2, 2018 – [Spok, Inc.](#), a wholly-owned subsidiary of Spok Holdings, Inc. (NASDAQ: SPOK) and the leader in healthcare communications, announced the strengthening of its long-term strategic partnership with Spectralink Corporation, the leader in enterprise mobility solutions. [Spok Care Connect](#)®, the company’s clinical communications platform, integrates with Spectralink’s medical-grade mobile devices, including the PIVOT™ clinical smartphone, to deliver critical information and updates from colleagues and alert systems—such as nurse call and patient monitoring—to mobile care teams quickly and securely. The result is enhanced clinical workflows, faster response times, dependable voice quality, and improved patient outcomes and experiences.

“We are delighted to expand our partnership with Spectralink to make it easier for physicians, nurses, and other care team members to collaborate on patient care,” said Vincent D. Kelly, chief executive officer of Spok Holdings, Inc. “Ultimately, being able to reach mobile team members within seconds of a critical alert improves patient care, overall workflow, staff productivity, and the comfort and safety of everyone in your facility.”

Spok and Spectralink provide a comprehensive solution that enables care teams to communicate quickly and securely and creates an enterprise-wide approach to the management, prioritisation, and response to key patient events. This includes the ability to deliver [clinical alerts](#) from various hospital systems to the right people based on pre-determined rules, including escalated communications whenever necessary. One example of the power of this partnership is at the Children’s Hospital Colorado, spanning 16 locations and consistently ranked as one of the best children’s hospitals in the nation by U.S. News & World Report. The hospital uses Spok and Spectralink in their facilities to support care team communications.

“We researched and vetted many communication platforms and devices,” said Dr. Anita Harris, RN, Chief Nursing Informatics Officer at Children’s Hospital Colorado. “Spok and Spectralink enable us to deliver intelligent alerts and relevant messages to our clinical and non-clinical team members at the point of care quickly and securely—they’re healthcare-grade, purpose-built solutions.”

The optimised voice quality of Spectralink’s clinical solutions complements Spok’s applications to enable secure and uninterrupted communications among care team members. Sources of information can include nurse call, patient monitoring, bed management, EHR, lab, radiology, security, and infant protection systems, among others. Clinical information from multiple systems can be displayed to add relevant context and support informed care decisions. Spok’s secure messaging solution, [Spok Mobile](#)®, is supported on the Spectralink PIVOT clinical smartphones, and Spok clinical alerting solutions support message integration with the Spectralink’s 84-Series and PIVOT 87-Series devices.

“There’s a strong synergy between Spok’s solutions and our PIVOT and 84-Series devices, which collaboratively deliver a superior patient and caregiver experience,” said Doug Werking, CEO of Spectralink Corporation. “Like Spok, our solutions are purpose built for the needs of healthcare providers and, working together, deliver a strong communications platform that helps improve patient care and outcomes.”

Visit Spectralink at Australian Healthcare Week, stand 169, from March 21-22 to see the integration of Spok solutions with Spectralink devices.

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About Spectralink Corporation

Spectralink leads the enterprise mobility market with industry’s most deployed mobility solution portfolio optimised for mission-critical healthcare applications. As the enterprises transition to mobile workflows, Spectralink is at the forefront of the industry transformation through its innovative end-to-end mobility portfolio. Designed for challenging RF environments, our mobile solutions enable enterprises to streamline their workflows and deliver a positive customer experience. To protect our customers’ investments in UC platforms, we offer the best interoperability in the industry with the leading call control platforms. Since 1990, Spectralink has deployed millions of mobile devices worldwide – providing enterprises with the industry’s most reliable, high quality and secure mobility solutions. For more information, please visit <http://www.spectralink.com>.

About Spok

Spok, Inc., a wholly owned subsidiary of Spok Holdings, Inc. (NASDAQ: SPOK), headquartered in Springfield, Virginia, is proud to be the global leader in healthcare communications. We deliver clinical information to care teams when and where it matters most to improve patient outcomes. Top hospitals rely on the Spok Care Connect® platform to enhance workflows for clinicians, support administrative compliance, and provide a better experience for patients. Our customers send over 100 million messages each month through their Spok® solutions. When seconds count, count on Spok. For more information, visit spok.com or follow [@spoktweets](https://twitter.com/spoktweets) on Twitter.

About Wavelink

Wavelink specialises in the supply, marketing and support of a range of leading edge technology solutions for the enterprise. Wavelink distributes a range of products from Fortinet, Spectralink, Spok, Olinqua and Digium. For more information please contact Wavelink on 1300 147 000.