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Wavelink Releases Digium Switchvox SMB 4.5 Delivers new features and greater integration with Polycom IP Handsets

Melbourne, 27 January, 2010 - Wavelink Communications, a value added distributor of IP, wireless and communication solutions has announced the release of Digium Switchvox® SMB 4.5, a powerful new version of Switchvox, the full -featured and cost-effective Voice over IP (VoIP) Unified Communications (UC) solution designed for small - to mid-sized businesses. Switchvox SMB 4.5 delivers mission -critical applications traditionally accessed through the web interface directly to phone handsets, and adds greater flexibility and control for both users and administrators. Digium

Based on Digium's Asterisk, the world's most popular open source telephony engine, Switchvox SMB is a powerful IP PBX that integrates an easy -to-use web interface with innovative UC features such as fax, chat and video calling. The introduction of Switchvox 4.5 and new Phone Feature Packs extend the power of the Switchvox to Polycom phone handsets for maximum control of the communications system. Features that were previously only available through the web interface are now made available through Phone Feature Packs to these phone handset displays. This enables users to access powerful features from the phone handsets, such as call recording, visual voicemail, a searchable company directory and call parking lots. New options for more fundamental phone functions, such as hands free click -to-call dialling, distinctive ringtones for different types of calls, extension failover to a backup Switchvox SMB server, and support for multiple extensions on a single handset, are also available in version 4.5.

"Switchvox is designed for businesses that want a cost -effective phone system that goes beyond the functionality of a typical PBX," said Tristan Barnum, director of Switchvox product marketing for Digium. "Switchvox SMB's tight i ntegration with web applications and back-office software gives businesses an unprecedented level of productivity, while features like VoIP, chat and video calls provide flexibility and profound cost savings. Today, with the introduction of version 4.5, we 're extending the most popular functionality of Switchvox to the feature rich Polycom handsets, where they can be accessed intuitively."

"The release of Switchvox SMB 4.5 makes the level of UC integration with Polycom handsets one of the deepest of any ma nufacturer in the industry," said Patrick Ferriter,



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senior director of product management at Polycom. "Digium has interoperability with a broad set of IP devices among our partners, and their family of Switchvox solutions has provisioning, management and powerful applications tightly integrated for Polycom SoundPoint® IP desktop, VVX™ 1500 business media and SoundStation® IP conference phones."

Switchvox SMB 4.5 offers additional features to support users and administrators including:

- **User profiles**—Caller profile information such as photo, extension, title and location. This appears on the Switchboard and on the display of Polycom phones with Phone Feature Packs on internal calls.
- **Flexible language support**—The Switchvox 4.5 GUI, manual and online help are available in English, UK English, Italian, Castilian Spanish and Latin American Spanish. Sound packs, which include all the audio prompts used in the system, are available for these languages, as well as Australian English, French and French Canadian. For businesses with international offices, users can customize their language settings to best complement their location and language preference.
- **Comprehensive monitoring**—Digium has implemented the Simple Network Management Protocol (SNMP) for Switchvox 4.5, which gives administrators the ability to collect real time data about the status and health of their systems.

For a comprehensive description of features, please visit www.digium.com/switchvox.

Pricing and Availability

Switchvox SMB 4.5 is available now free of charge to customers with a current Switchvox SMB software subscription. Customers can continue using Switchvox 4.0 or implement the optional upgrade to 4.5 with a single click.

About Digium

Digium®, Inc., the Asterisk® Company, created, owns and is the innovative force behind Asterisk, the most widely used open source telephony software. Since its founding in 1999, Digium has become the open source alternative to proprietary communication providers, with offerings that cost as much as 80 percent less. Digium offers Asterisk



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software free to the open source community and offers Asterisk Business Edition and Switchvox IP PBX software to power a broad family of products for small, medium and large businesses. The company's product line includes a wide range of hardware to enable resellers and customers to implement turnkey solutions or to design their own voice over IP (VoIP) systems. More information is available at www.digium.com.

About Wavelink

Wavelink Communications (www.wavelink.com.au) is a leading distributor of IP, wireless and communication solutions. It distributes a range of products from Polycom, Digium and Meru Networks.